

LOON & TURTLE LAKES COTTAGE ASSOCIATION

2025 MEMBERS' SURVEY COMMENTS SUMMARY

Environment (30 comments)

Updates on glue/green algae***Lake weed control***Weed growth never addressed***Uptick in weeds and algae***Weeds growing worse

Noise and light pollution***Should advocate for minimal artificial light at night***Turn off outdoor cottage lights if not needed***

Water quality extremely important***Do we have a Lake Plan?***Make sure water clean***Water quality***Erosion risk and diminishing natural shoreline***Maintain and improve water quality***Not addressing poor septic on properties

Beaver issues, rising lake levels, eating shoreline vegetation***Put cameras on beaver dam***Maintain steady lake level***Higher than historic water levels***Guard beaver dam from vandals***Concerned about water levels and damage to beaver dam

No fertilizing lawns, no spraying for mosquitoes***Mosquito prevention: fill in low spots/standing water. Check drainage around #47-49 Pinetree

Geese pollution due to droppings***Appreciate geese efforts, not sure about effectiveness***Lots of geese***Geese culling extreme. More emphasis on individual responsibility e.g. lawns***Ineffective communication re: actual geese control efforts and effectiveness

Environmental advocacy***More environmental messages needed

Communication (24)

Facebook seems to be place to go for recommended contractors and photos (vs website)***Newsletter lacked relevant content ***Website and Facebook keep us in touch***Loon Lk notice board under-utilized, put in water safety and by-law posters***Some vendors you endorse are terrible***Regular communication to encourage involvement***Newsletter lacks relevance***Appreciate the website, sign and published material***Quarterly email (vs monthly), newsletter is a waste of money***Successes need to be communicated to members and non-members***Facebook also used***An Association Facebook or Instagram page would be a good idea***Newsletter not necessary to print, waste of resources***Emailed messages and website are best***Communication seems effective***Spring newsletter good idea but content way too light to justify expense***Hand-delivered newsletter waste of money***OK-Facebook for time critical info and Email for rest***Emails are great. Eliminate annual paper thing***Stop the newsletter. We all laugh as it is last year's with a new date***Consistency is important***Provide member directory of those who agree***Something other than Facebook but we appreciate that's what members are used to***Is there a renters' package re: lake rules?

Thank-you's (24)

Appreciate Association's work around the community and safety***Grateful for the Board and Dan's advocacy***Mostly very important issues. Thank-you for acting on our behalf***Happy with decisions at AGM, especially volunteers***Dan a fabulous communicator***Happy to pay dues, can't wait for ideas to spend backlog of money***LTCA overall very important to us***Online updates from Dan Miller exceptional***Appreciate environmental and water safety advocacy***Effectiveness always grows***Thank you for all your hard work***We have a wonderful president that advocates***Thank you for all you do, also the Facebook page during the winter storms incl contractor contacts***Appreciate Board and volunteers***Appreciate efforts of many volunteers***Association does a good job***Thanks for your hard work*** Thank you for your work***Thank you for the hard work. Dan is an excellent president***Thanks for conducting this survey***Thank you Loon Turtle Board***Thanks for the survey***Dan doing a great job (with Jan's support)***Thank you to everyone

Water Safety (15)

Boater's respect of others sitting on docks***Dealing with large boats that damage shoreline, navigating with small boats dangerous***Jet ski people who zoom up and down and close to shore***Mark additional rocks on lakes***Boating etiquette***Boating signs a waste of money and resources***Clear up trees in boat ways***Restrict big boats***Boat speed, lack of operator training and rules knowledge***Get rid of deadheads and fallen trees***Marker buoy system confusing, more buoys***Speeding Seadoos and other boats near the shore of Turtle***Why did water safety messages stop completely?***Marker buoys not working to keep boats in channel***Let's mark rocks around Turtle Lk island and barge out big rocks at the bend in the channel

Neighbours incl Short-term Rentals (13)

Need more respect of the By-laws***Getting to know your neighbours***Renters need to know what they can and cannot do on land and water and be respectful***Monitor short-term rentals and town's response***Noise control of neighbours and renters*** Reinforce with town enforcement of noise issues with short-term rentals***Very welcoming community***More control over rentals***Be nice if people didn't place junk and trailers on empty lots***Ensure all rentals registered***Ensure adherence to rental by-laws***Rules for renters re: fires, noise and safety***Impact of cottage rentals and role of AirBnB

Events & Other Services (12)

Cannot participate in AGM, BBQ***Cannot attend due to Sabbath***FOCA benefits important but not known by many***Consider using funds to buy/rent out tools like chipper, trailer***Haven't been able to attend for a number of years***BBQ great event***BBQ budget could be better allocated to channel dredging and marking***Labour Day Meet and Greet might work***Enjoyed purchasing swag in previous years***Arrange an annual large item pick up for the dump***Pursue member discounts for propane, other services***I like buying Loon Turtle merch***

Misc (9)

More turnover this year. Might need a door knock approach***Lot of work by a few volunteers*** People need to take initiative***Fire prevention major concern. Is there any info on system introduced to Probus?***Enlist High School students for community hours***Need to encourage younger cottagers and new volunteer***I say yes (to volunteering) but my age group

says no***Hold seminars on cottage-related topics***I have tried to help with no avail***I have volunteered in the past but is impossible now – need to encourage getting involved

Fireworks (8)

Miss the fireworks*** Would like to see fireworks back***Bring back fireworks, too many individual fireworks now*** Fire safety awareness and impact of fireworks, harm to wildlife, pets
Fireworks very important to many of us, more fireworks now than ever before, you will do what you want to anyway I support the decision not to do fireworks***Can we discuss during Fire Prevention seminar?***Dangers of personal fireworks in dry conditions need to be emphasized***

Town & District (3)

Continually contact town re: filling potholes***Push for road repaving***Improve roads

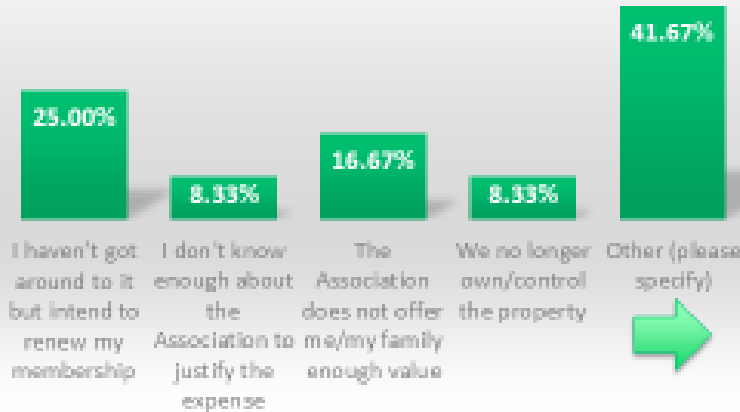


HIGHLIGHTS

- Total responses = 124 or 69% response rate; about one-quarter year-round residents (similar to 2020) with no 'mostly renters' declared
- Non-renewers approx. 10% sample (12) with diverse reasons
- Members (responders) skew older; long-time members. Weakness in reaching new owners?
- Environmental stewardship most important to members, followed by advocacy with town and district, efforts to discourage geese, placing marker buoys, water safety/education, recommended contractors, and AGM/BBQ
- Members indicated our most effective programs are: marker buoys, followed by AGM/BBQ, environmental monitoring, advocacy with the town/district, recommended contractors, water safety, and efforts to discourage geese
- Therefore, biggest 'gaps' (high importance/low effectiveness) are: efforts to discourage geese, water safety/education
- Most-used communication method is monthly newsletter, followed by Facebook Group, website, Spring newsletter and word-of-mouth
- Fire Prevention Seminar of high interest
- Verbatim (comments) provide additional detailed feedback

Powered by SurveyMonkey

Q2: Which ONE statement best describes your reason for NOT renewing your membership? N=12



| Answer Choices | Responses | |
|--|-----------|---|
| I haven't got around to it but intend to renew my membership | 25.00% | 3 |
| I don't know enough about the Association to justify the expense | 8.33% | 1 |
| The Association does not offer me/my family enough value | 16.67% | 2 |
| We no longer own/control the property | 8.33% | 1 |
| Other (please specify) | 41.67% | 5 |
| Answered | 12 | |
| Skipped | 112 | |

Verbatim Comments:

My mother, who was a member, recently died, and we're not even legal owners of the property yet.

There is enough money on the balance sheet for a community association without any real assets. Increasing the fee to \$46 was not necessary.

I was singled out in a negative way in an association newsletter a number of years ago but having said this, I am considering re-joining the association as I am supportive and thankful for a lot of the other great work the association does for our lakes and community.

Not happy with the way the decision to cancel fireworks was made. The decision was made after the AGM with no discussion or input from members. I sit on several boards and this is not how boards operate, they seek input and work on behalf of all members not just the most vocal. With no negative fireworks what does the association provide that I cannot do on my own?

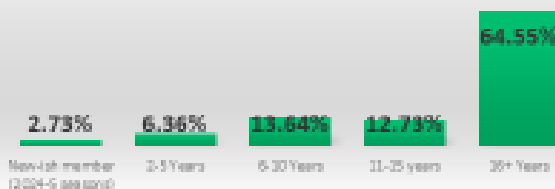
Powered by SurveyMonkey

4



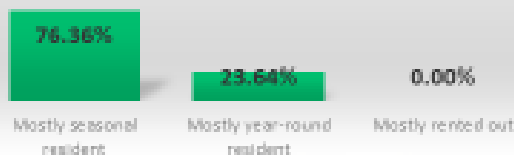
4

Q3: How long have/had you been an LTCA member (please select one)?



| Answer Choices | Responses | |
|---------------------------------|-----------|----|
| New-ish member (2024-5 seasons) | 2.73% | 3 |
| 2-5 Years | 6.36% | 7 |
| 6-10 Years | 13.64% | 15 |
| 11-15 years | 12.73% | 14 |
| 16+ Years | 64.55% | 71 |
| Answered | 110 | |
| Skipped | 14 | |

Q4: Please describe the normal usage of your cottage/lakeside home.



| Answer Choices | Responses | |
|----------------------------|-----------|----|
| Mostly seasonal resident | 76.36% | 84 |
| Mostly year-round resident | 23.64% | 26 |
| Mostly rented out | 0.00% | 0 |
| Answered | 110 | |
| Skipped | 14 | |

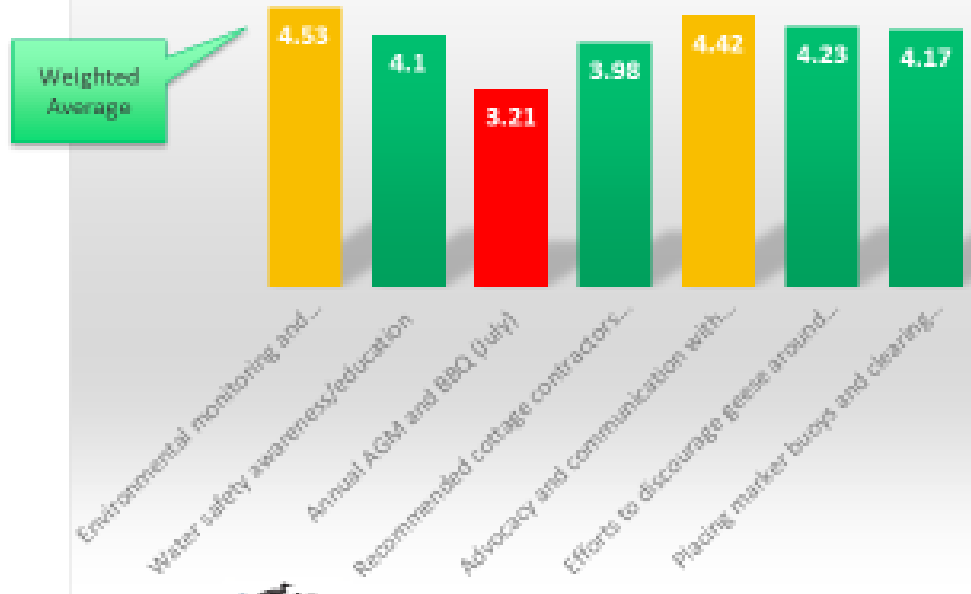
Powered by SurveyMonkey

5



5

Q.5: How would you rate the **IMPORTANCE** of the following Association activities to you/your family with 1=not at all important to 5=extremely important?



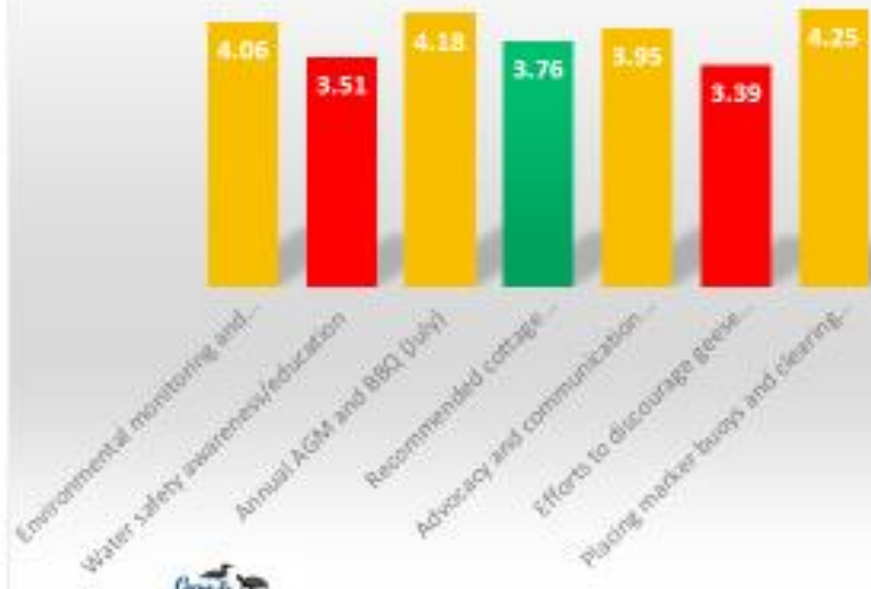
Powered by SurveyMonkey

6



6

Q.6: How **EFFECTIVE** do you believe the Association is in the following activities with 1=not at all effective to 5=extremely effective? If you've never used a particular service, please mark the N/A option.

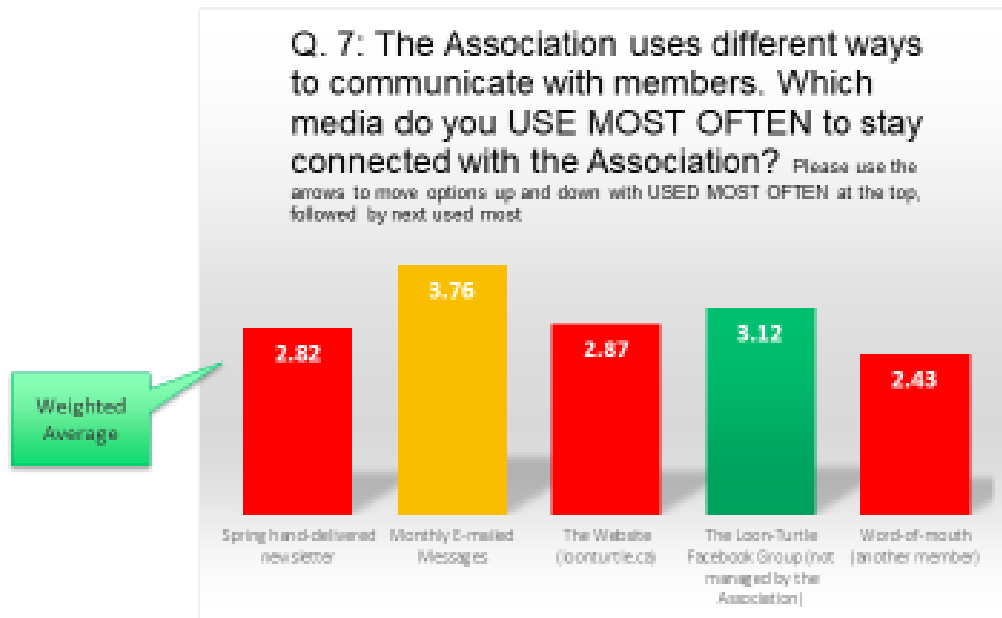


Powered by SurveyMonkey

7



7

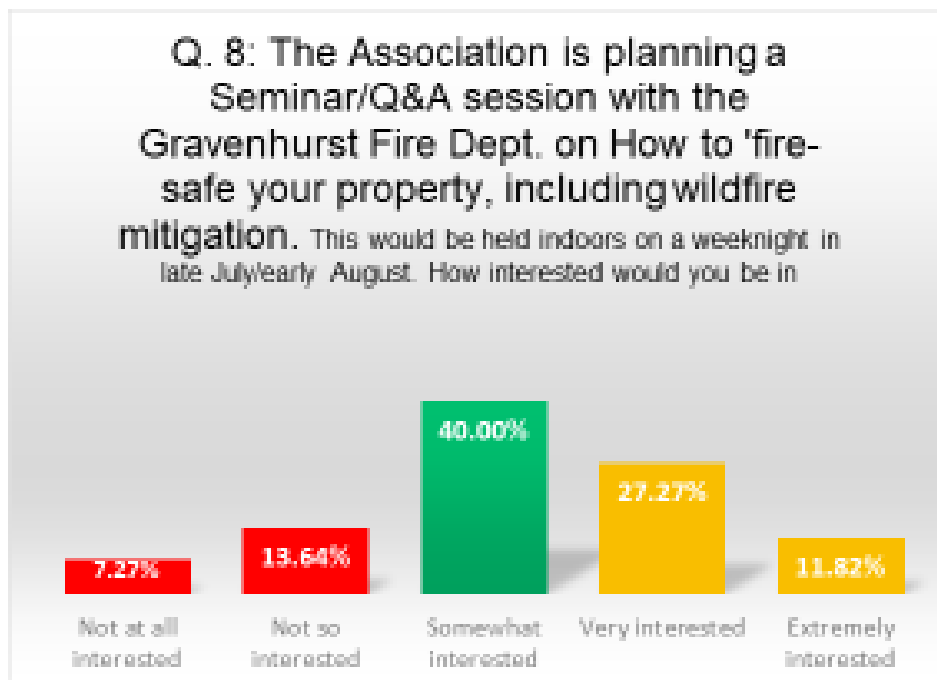


Powered by SurveyMonkey

8



8



Powered by SurveyMonkey

9



9